

Find traders you can trust



Traders you'll use again and again

We offer more than personal opinion and hearsay - our members are rigorously vetted to make sure they meet high standards.

What is Buy With Confidence?

- ✓ It is an online directory where you can find local trustworthy traders who are Trading Standards Approved
- ✓ Trading Standards have assessed, vetted and approved all the businesses on the scheme
- ✓ If you have any unresolved issues with a Buy With Confidence business, Trading Standards will be there for you with advice and guidance
- ✓ Hundreds of approved businesses to choose from

Committed to operating in a legal, honest and fair way

Buy With Confidence has supported honest, trustworthy businesses for over 20 years. Our Trading Standards accreditation earns customer confidence and showcases great businesses.



"Buy With Confidence gives me peace of mind that I can trust the traders coming to my home"

Jane, Southampton

Top tips

- ✓ Look out for the Buy With Confidence Trading Standards Approved logo
- ✓ Get three quotes from different businesses for every major job you need doing - cheapest is not always best
- ✓ Get a written agreement on the work to be done - including the materials that will be used, and how long it will take - as well as how much it will cost
- ✓ Do not hand over money upfront (although a small deposit is fine). Only make the final payment once you feel the job has been completed to your satisfaction. Don't go for the tempting option of cash payments. Ensure all work is agreed and invoiced in writing

Start your search today to find trustworthy, reliable traders
www.buywithconfidence.gov.uk



Buy With Confidence is the friend who recommends.

Our online directory is where you can find local trustworthy traders who are Trading Standards Approved.

- ✓ Customer reviews and ratings on our website can help you choose the right trader for you
- ✓ Support and advice from qualified Trading Standards personnel
- ✓ In the event of a dispute, the Buy With Confidence scheme will offer mediation
- ✓ Traders you'll use again and again

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Managed by



Hampshire
County Council



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